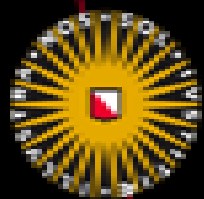


**University Library**

*Partner in Science*

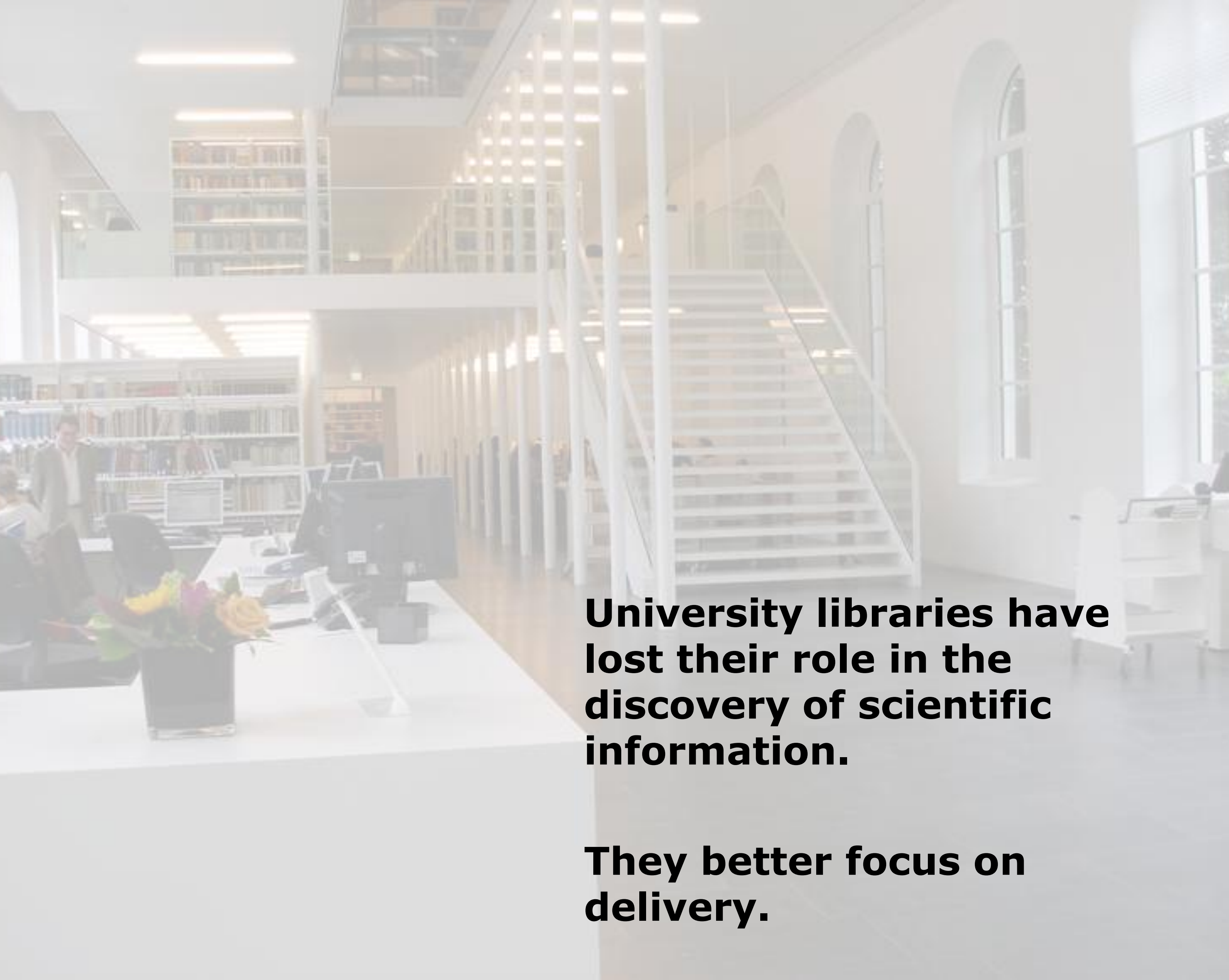
# **Thinking the unthinkable – doing away with the library catalogue**



Universiteit Utrecht

UKSG Webinar, June 2014

Simone Kortekaas



**University libraries have  
lost their role in the  
discovery of scientific  
information.**

**They better focus on  
delivery.**

In the next fifteen minutes I would like to share

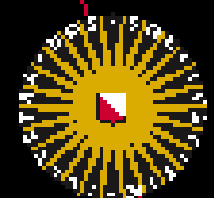
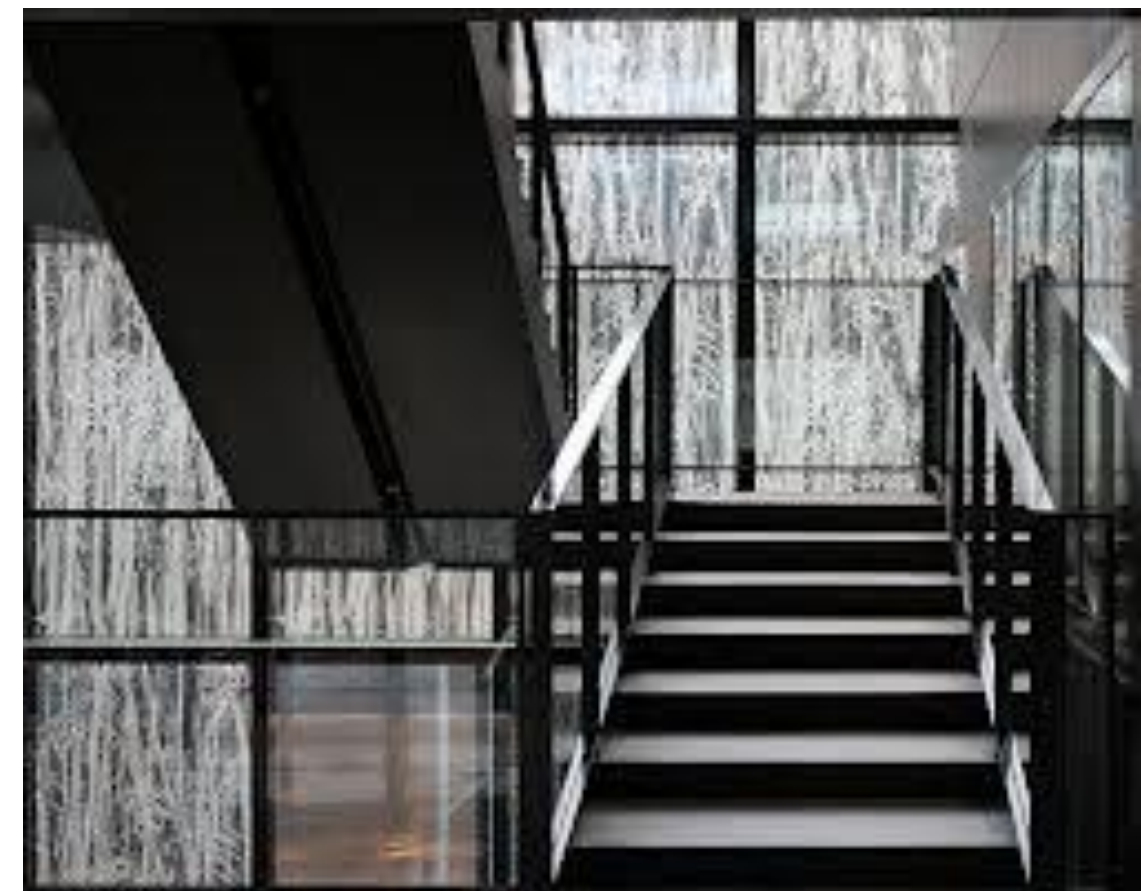
...the reasons behind the decisions we made on discovery and delivery

&

...the steps we took to implement the changes

&

...the reactions of our users



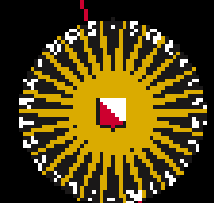


# Discovery at Utrecht University until September 2013

## Aleph WebOPAC plus Omega\*

The screenshot shows the Utrecht University Library website. At the top is a navigation bar with links: Home UU, Information for, News & Events, Utrecht University, Studying, Research, Faculties, Library, and Nederlands. Below the navigation bar is a breadcrumb trail: home uu > library. The main content area is divided into three columns. The left column contains a 'Library' menu with links: Search by discipline, Addresses and opening hours, Contact, Library A-Z, Open Access: Igitur Services, Special Collections and Maps, About the library, Library tips for international students, and UBU Homepage. The middle column features a large video player with the title 'Utrecht University Library' and a play button. The right column contains a 'News' section with several articles: 'High scores library survey', 'Symposium "Visibility" now open for registration', 'University Library City Centre opened officially', 'Massage chairs in the Uithof library are here to stay', 'Renovation of University Library City Centre finished', and 'Utrecht and Tilburg share data storage'. Below the news section is a link to 'All News'. At the bottom of the page is a red banner with three main sections: 'PERSONAL LIBRARY for staff and students' with a graduation cap icon, 'CATALOGUE for books and print publications' with a book icon and a search bar, and 'OMEGA for electronic publications' with a globe icon and a search bar. To the right of these sections is a 'Quick links' section with links: Renew borrowed materials, Floor plans: collections, computers, LibGuides and tutorials, Electronic journals, and Electronic databases.

\*Omega = custom made discovery system built in 2002 for discovery of scientific journal articles

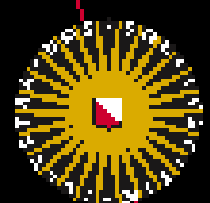
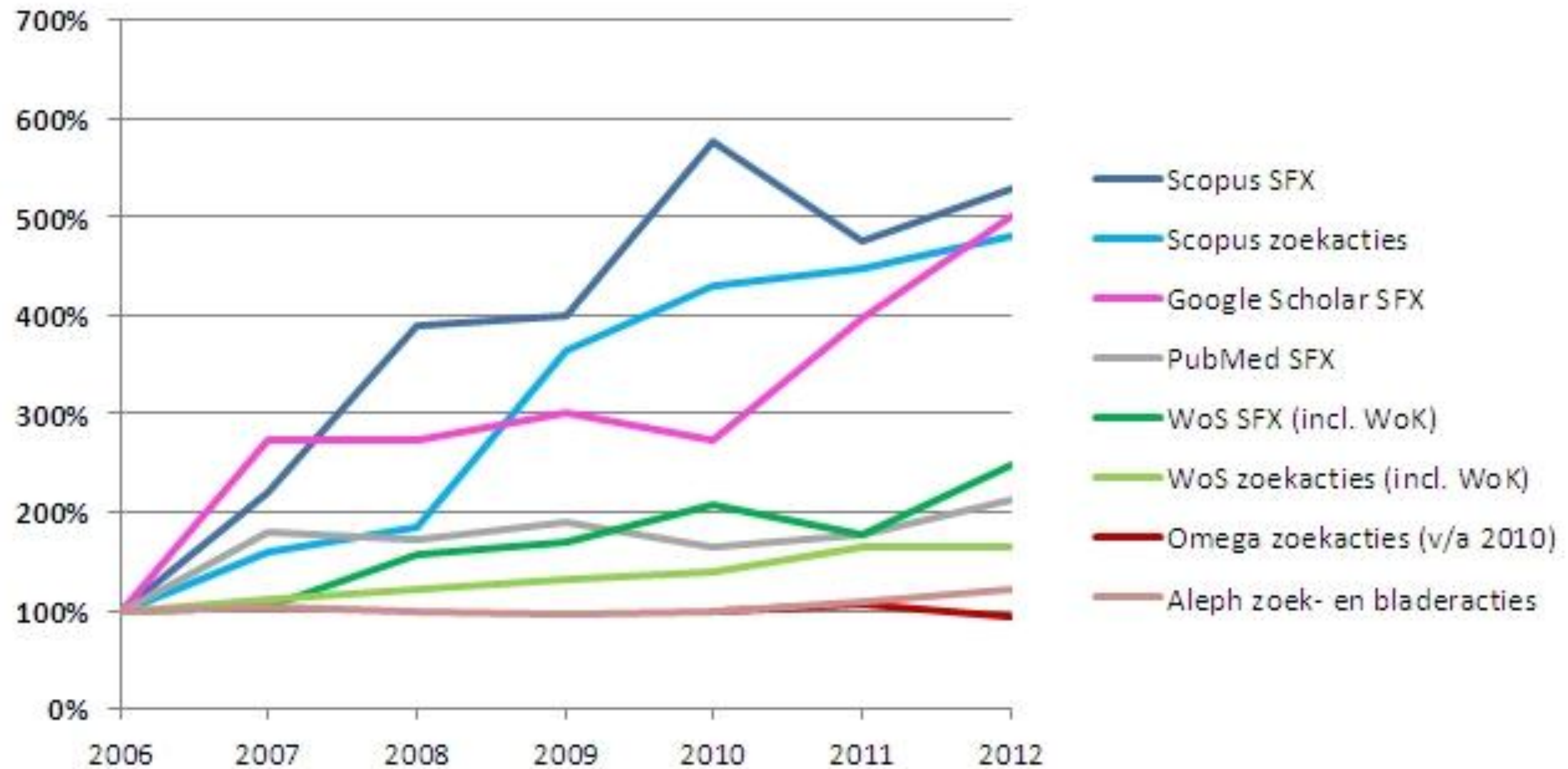


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# Trends search behaviour Utrecht University

relative increase / decrease in use

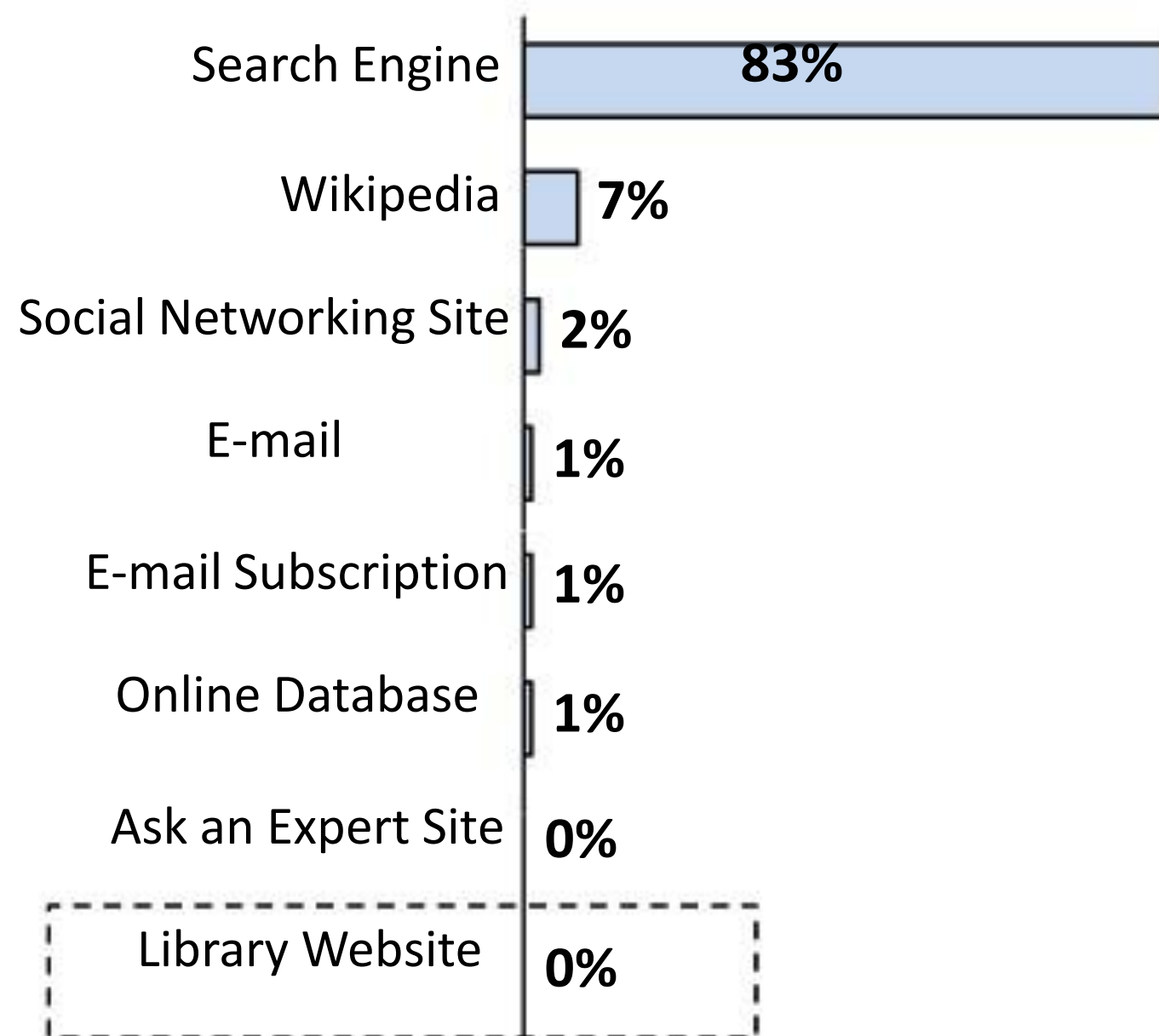


# Patrons Switching Faster Than Libraries

*Faculty and Students Already Looking Elsewhere for Search Help*

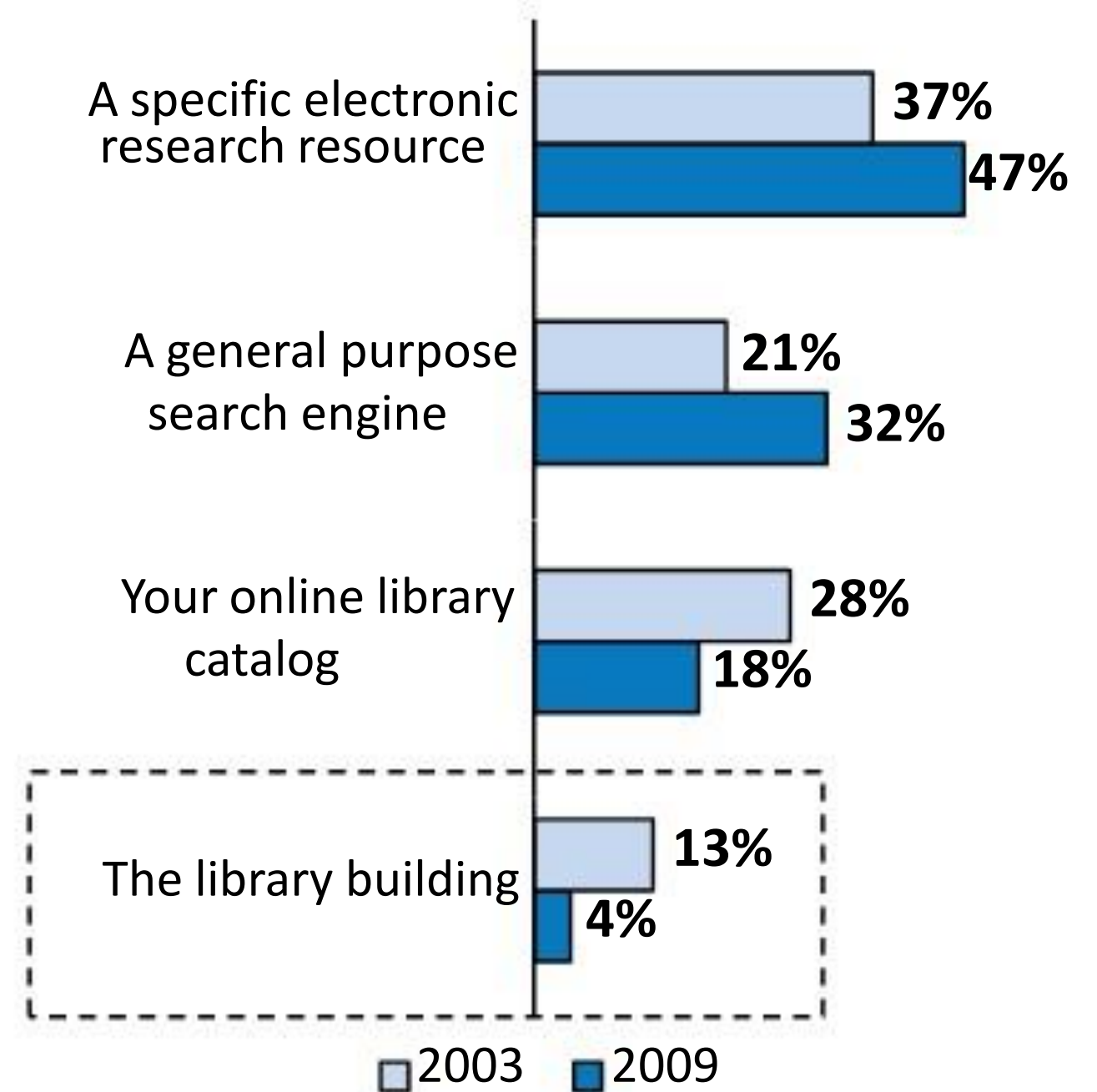
## Where Do Students Start a Search?

*n = 2,229*



## Where Do Faculty Start Their Research?

*n = 3,025*



Source: "Faculty Study 2009: Key Strategic Insights for Libraries, Publishers, and Societies" Ithaka S+R; "Perceptions of Libraries, 2010," OCLC.



# Conclusions in 2012

- No need for a new library discovery tool
- Phase out Omega on Sept. 1st 2013
- Hold on to WebOPAC for the time being
- Rethink the role of the library in providing access to scientific information



# User survey

group interviews with students & scholars

## What do they search for?

- full-text articles (known item search)
- subject-specific information
- books

## Where do they search?

- Google Scholar
- paid search engines
- library catalogue





# User survey

group interviews with students & scholars

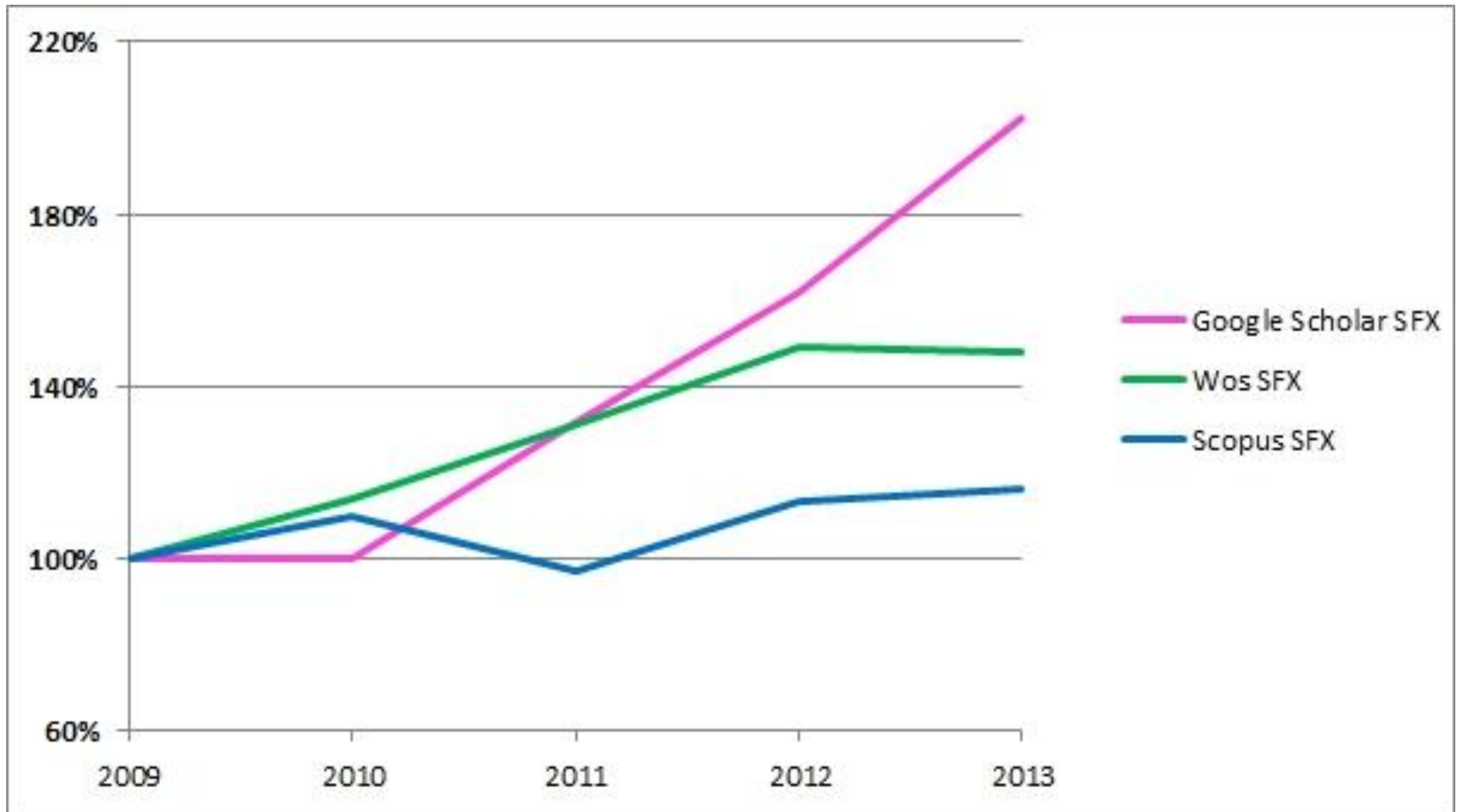
*One search engine to  
find everything...*

*For me, that's Google Scholar!*



# Trends search behaviour Utrecht University

relative increase / decrease in use





# Library website



Universiteit Utrecht

RSS | Contact & routes | Site-info

[Home UU](#) | [Informatie voor](#) | [Nieuws](#) | [Universiteit Utrecht](#) | [Onderzoek](#) | [Onderwijs](#) | [Faculteiten](#) | [Bibliotheek](#) | [English](#)   

[home uu](#) > [bibliotheek](#)

▼ **Bibliotheek**

- > Zoeken op vakgebied
- > Adressen en openingstijden
- > Contact
- > Bibliotheek A-Z
- > Open Access: Igitur Services
- > Bijzondere Collecties
- > Over de bibliotheek



Universiteitsbibliotheek  
Utrecht

### Nieuws

Beter vinden met de UBU-link

Meer weten, beter eten: lunchlezing van deze week

SURFconext in de praktijk bij de Universiteitsbibliotheek Utrecht

Igitur Archief: drie miljoenste download

Igitur tijdschrift in Web of Science

Openingstijden bibliotheek in 2013 opnieuw verruimd

> [Bekijk al het nieuws](#)



**PERSONAL LIBRARY**  
voor medewerkers en studenten



I can haz no library?

### Ga direct naar:

- > Verlengen
- > Plattegronden: collecties, computers
- > LibGuides, tutorials en zoektips
- > Digitale tijdschriften
- > Zoeksystemen



Universiteit Utrecht

**University Library**  
*Partner in Science*

- **Communication**
- **Changes in library website**
- **Changes in instructions & support**







#biebtip #betervinden

facebook  Doris Ebner Freunde finden

Gefällt mir · Kommentieren · Teilen

2 Personen gefällt das.

Schreibe einen Kommentar ...

---

**Utrecht University Library** hat einen Link geteilt.  
16. Mai in der Nähe von Utrecht

Hier is een lijst met veel gemaakte fouten bij het zoeken. Je maakt ze zelf natuurlijk nooit, maar het is wel aardig om te zien waar anderen die mist in gaan toch? #biebtip #betervinden

**Zoekprof, Tien meest gemaakte zoekfouten**  
www.zoekprof.nl

De tien meest gemaakte fouten bij zoekmachines - Typefouten, fouten tegen de syntax en het intikken van een kan-en-klaar webadres, en meer...

Gefällt mir nicht mehr · Kommentieren · Teilen 14

---

**Utrecht University Library** hat Utrecht University Librarys Foto geteilt.  
10. Mai

Gefällt mir nicht mehr · Kommentieren · Teilen 12 2 1

---

**Utrecht University Library**  
15. Mai

Te evident om als #biebtip te delen? Elementaire ICT kennis? Mooi niet! De toetscombinatie ctrl + F is onmisbaar om een woord te zoeken binnen een webpagina. Teveel mensen lezen nog hele pagina's door om te zoeken naar een woord. Uit onderz... [Mehr anzeigen](#)

Gefällt mir nicht mehr · Kommentieren · Teilen 7 3

---

**Utrecht University Library**  
6. Mai

Je hebt geen idee hoeveel makklijker het vinden van je materiaal is vergelijken bij toen het nog moest via de kaartenbakken van vroeger. Prijs jezelf iedere dag gelukkig dat je studeert in deze tijd. #betervinden



**University Library** @UniUtrechtLib

16 May

Je maakt ze zelf natuurlijk nooit, toch leuk om te zien welke zoekfouten anderen maken op het internet [bit.ly/19y2Pu2](http://bit.ly/19y2Pu2)

#betervinden

Expand



**Bianca Kramer** @MsPhelps

1 May

Ha! @pieterreeve: En welke vind jij beter? Beatrix of Willem Alexander? #vorst #troon #betervinden :P

In reply to Pieter Reeve

[View conversation](#)



**University Library** @UniUtrechtLib

19 Apr

Volgende week start acties voor campagne #betervinden.

Heb jij een #biebtip (zoeken naar wetenschappelijke literatuur) om te delen?

Retweeted by tineke de vries

Expand



**University Library** @UniUtrechtLib

27 Mar

Onderzoeker Peter Bos blij met #biebtip over Pubmed thuis:

"Dit lijkt zelfs goed te werken zonder de vpn verbinding. Briljant!"

#betervinden

Expand



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Partner in Science



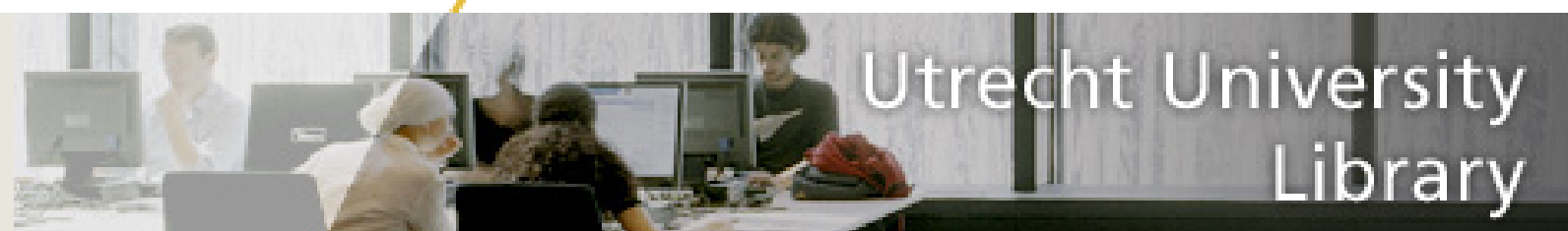
## Library

- > [Searching for literature](#)
- > [Managing data and literature](#)
- > [Publishing](#)
- > [Addresses and opening hours](#)
- > [Floor plan: collections, computers](#)
- > [Contact](#)

## News

## Library A-Z

- > [Borrowing](#)
- > [e-Books](#)
- > [LibGuides, tutorials and search tips](#)
- > [Maps of the library](#)
- > [RefWorks support](#)
- > [Dutch Dataverse Network](#)
- > [Virtual Knowledge Centres](#)
- > [Special Collections and Maps](#)
- > [About the library](#)



## Better ways of finding (*Beter vinden*)

We are switching off our search engine Omega per 2 September 2013. The University Library is pleased to help you in better ways of finding information in other search engines.

### Wherever you're searching ...

#### we'll make sure you find what you are looking for

Scientific information is increasingly findable via large, freely accessible search engines and discipline specific databases. Research shows that a large group of our users search via these search engines.

The library supports you in the choice and use of these search engines and makes sure the material you discover is actively available.

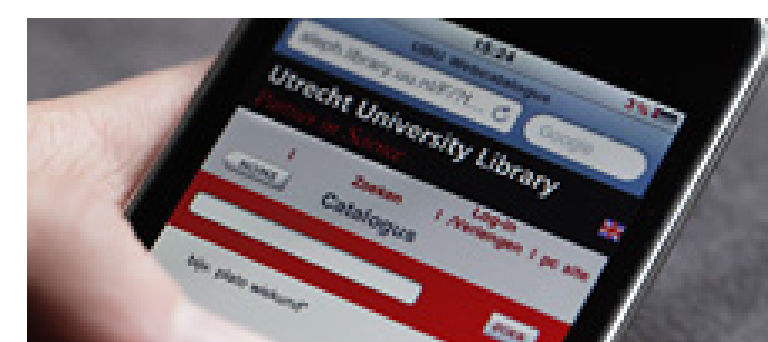
### Better ways of finding

The University Library can advise you in the choice of the most suitable search engines and databases and supports you in their most efficient use. This information is available online 24 hours a day.

Besides this you can get help from us at the [Service desks](#) and from our [subject librarians or information specialists](#), or, [ask your question here](#).



> [Make your own library](#)



> [Mobile website](#)

## Quick links

- > [Catalogue](#)
- > [Electronic journals](#)
- > [Search engines](#)
- > [LibGuides](#)
- > [Personal Library](#)





**Library**

- > Searching for literature
- > Managing data and literature
- > Publishing
- > Addresses and opening hours
- > Floor plan: collections, computers
- > Contact
- > News
- > Library A-Z
- > Special Collections and Maps
- > About the library

# Utrecht University Library

The right information, at the right time, in the right place, in the right way  
Access to scholarly information: text, audiovisual material and primary research data.



&gt; Library A-Z

**Login**

- > Get Access (login from home)
- > Renew books
- > My literature

**Opening hours**

Today 8 a.m.-10.30 p.m.

- > All opening hours

**Available PCs**

- > City Center ( 16 out of 143 free )
- > De Uithof ( 57 out of 222 free )

**Searching for literature**

Search engines to find articles; the catalogue for books and e-books; an overview of all electronic journals.

You can also search by discipline.

&gt; More about searching

**Managing data and literature**

Save, analyse and share literature in Personal Library; store and share data in Dataverse; collaborate in a Virtual Knowledge Centre

&gt; More about managing

**Publishing**

All you want to know about copyright and Open Access. Archiving your publication and increasing the visibility.

&gt; More about publishing

**Any questions?**

Do you have any questions about our library services? Questions about borrowing, renewing, requesting?

Computer malfunctions?  
Any complaints or remarks?

Call us: +31 (0) 30 2536115

Mail to: [bibliotheek@uu.nl](mailto:bibliotheek@uu.nl)

If you have a subject-related question or would like to make a purchase suggestion, please contact your library contact person.

&gt; Contact persons

&gt; Libguides



&gt; Personal Library

**Paulien Wiersma**

Medicine

&gt; Ask a question



- ✓ **Library**
- ✓ **Searching for literature**
- > Managing data and literature
- > Publishing
- > Addresses and opening hours
- > Floor plan: collections, computers
- > Contact
- > News
- > Library A-Z
- > Special Collections and Maps
- > About the library

## Searching for literature

### By author or title

Use multidisciplinary or subject-related search engines

#### Articles and books

- > Google Scholar
- > PiCarta (Netherlands)

#### Articles

- > Scopus
- > Web of Science
- > PubMed

#### Books and e-books

- > Catalogue (Utrecht University Library)
- > WorldCat
- > Google Books
- > More search engines

### By subject

You may use search engines or reference works, bibliographies or other printed sources.

#### Articles and books

- > Google Scholar
- > PiCarta (Netherlands)

#### Articles

- > Scopus (with citation tracking)
- > Web of Science (with citation tracking)
- > PubMed
- > LexisNexis Academic: newspapers
- > Search engines (per discipline)
- > More information sources per discipline

### How to get it?

Wherever you are searching, if the library has paid for the subscription you will have free access, also from home. The UBU link is often a great help.

No luck? Check if the journal or book can be found via any of the following links:

#### Articles and journals

- > Electronic journals (Utrecht University Library)
- > Catalogue: printed journal subscriptions (Utrecht University Library)




#### Books and e-books

- > Catalogue (Utrecht University Library)
- > WorldCat
- > Google Books

#### PhD theses (full text)



- > Igitur Archive (Utrecht University)
- > NARCIS (Netherlands)

### LibGuides / tutorials

-  Searching for articles
-  Google Scholar
-  Scopus




> My journals

### LibGuides / tutorials

-  Generating search terms
-  LexisNexis Academic

> My search engines

### LibGuides / tutorials

-  UBU-link
-  Get access (login from home)
-  The library does not have it. What to do now?

> My loans

Quickly go to:

Any questions?



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# LIBGUIDES: over de bronnen van wetenschap

Tips, achtergronden en training bij zoeken naar en omgaan met wetenschappelijke informatie

[Print Guide](#) [Print Page](#) [UK](#)

[SHARE](#) [f](#) [t](#) [e](#)

[Home](#)

[LibGuides A-Z](#)

[Over deze LibGuides](#)

Home

Search:  This Guide

## Beschikbare LibGuides

[ontvang e-mail updates](#)

### Omgaan met wetenschappelijke informatie



auteursrecht



evalueren van  
bronnen

	A	B
1	1151	6415
2	555	99
3	569	36121
4	569	0

onderzoeksdata



open access



zoekstrategie

culture?  
fashion?  
mode?  
style? design?

zoektermen  
bedenken

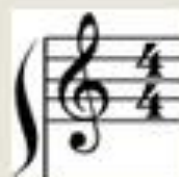


geen LibGuide?

### Zoeken naar een bepaald soort informatie



artikelen



bladmuziek



boeken



juridische  
literatuur



jurisprudentie



testmateriaal



wet- en  
regelgeving



woordenboeken



geen LibGuide?

### Zoekmachines en tools effectiever gebruiken



verwacht!  
Google /  
webzoeken



Google  
Books



Google  
Scholar



LexisNexis  
Academic



Picarta



PubMed



nieuw!  
RefWorks



Scopus



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To continue, please type the characters below:

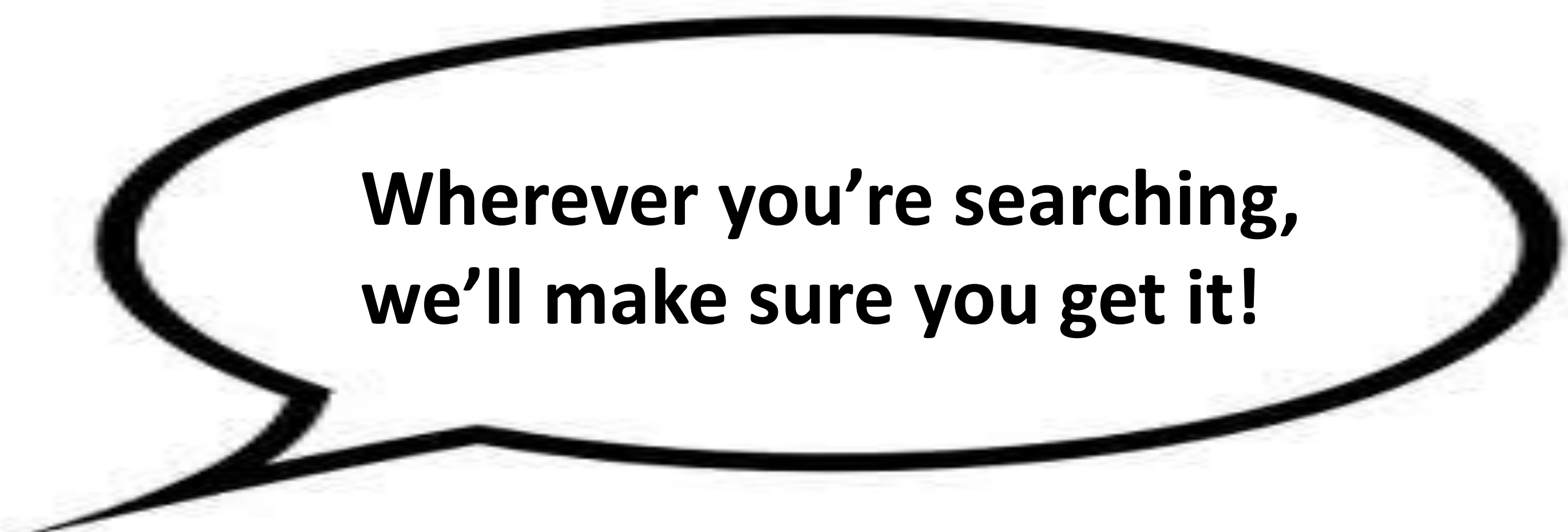


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### About this page

Our systems have detected unusual traffic from your computer network. This page checks to see if it's really you sending the requests, and not a robot. [Why did this happen?](#)





**Wherever you're searching,  
we'll make sure you get it!**





## **Behind the scenes: continuously improve delivery**

- Add holding information to discovery tools
- Offer our SFX knowledge base to Google Scholar and Scopus
- Open up our repository for harvesting
- Supply easy authentication for off campus users

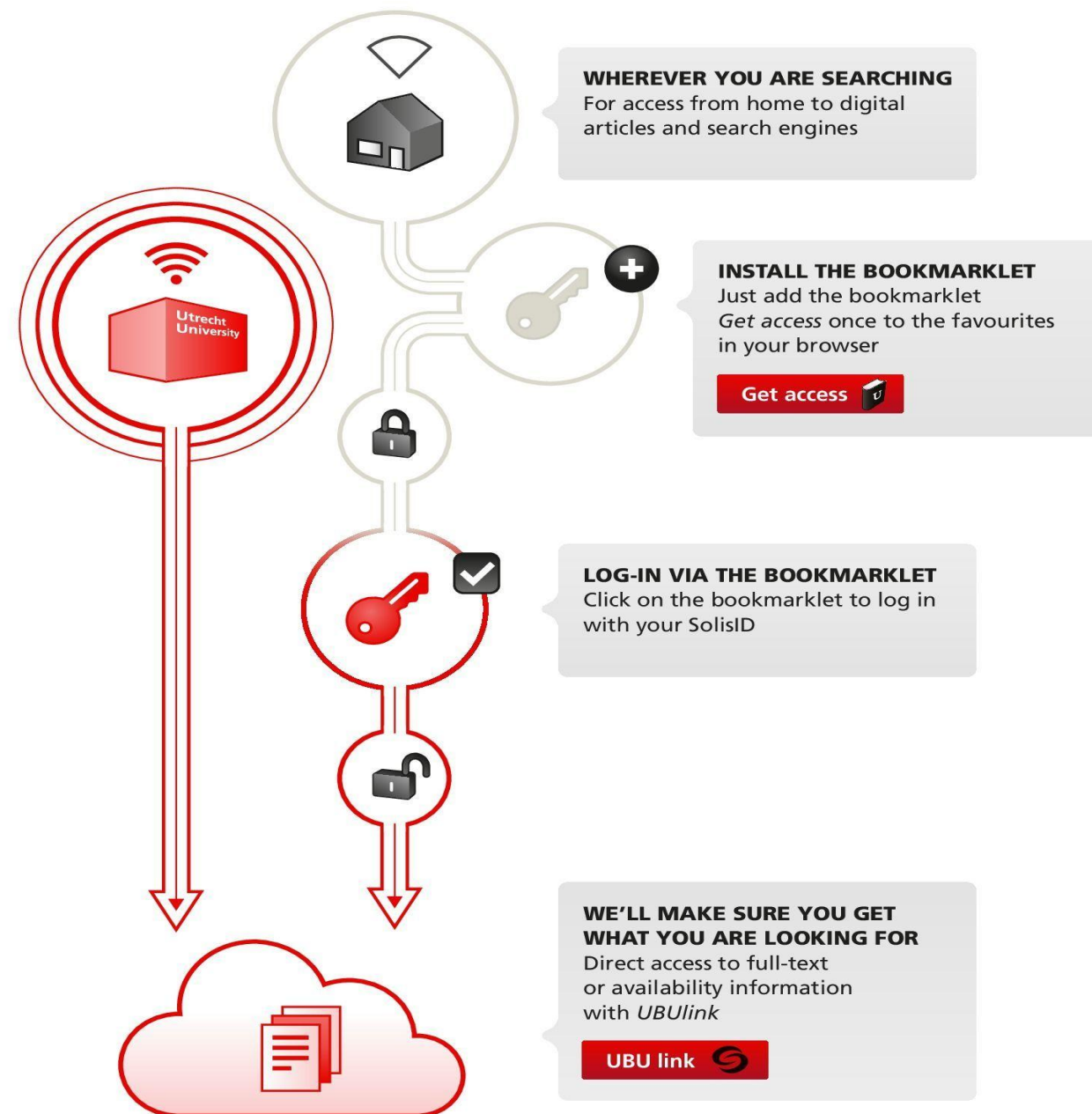


# Bookmarklet (access from home):



## Better ways of finding

Access to digital publications and search engines for  
Utrecht University staff and students



Digital publications and search engines are also accessible  
via the [Utrecht University Library website](#)



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# Bookmarklet (access from home):

The screenshot shows a web browser window with two tabs: 'bDNF - Google Scholar' and 'ScienceDirect.com - Neuropharmacology...'. The address bar shows the URL 'www.sciencedirect.com/science/article/pii/S0028390813001433'. The page displays a ScienceDirect article titled 'Cannabinoids increase type 1 cannabinoid receptor expression in a cell culture model of striatal neurons: implications for Huntington's disease' by Robert B. Laprairie and Melanie E.M. K... The article is published by Elsevier. A red overlay box from the 'Utrecht University Library' is positioned over the article content. The overlay contains the following text: 'Utrecht University Library Partner in Science', 'Log in voor toegang tot alle digitale bestanden en de volledige tekst van artikelen. Alleen beschikbaar voor studenten en medewerkers van de Universiteit Utrecht. Log in met uw Solis-ID en Solis-wachtwoord', 'Solis-ID' (with a text input field), 'Wachtwoord' (with a text input field), a red 'Login' button, and 'Vragen of opmerkingen kunt u sturen naar [bibliotheek@uu.nl](mailto:bibliotheek@uu.nl)'. The background page also shows a 'Purchase \$39.95' button and a 'View full text' button. The browser's right sidebar shows search results for 'bDNF'.

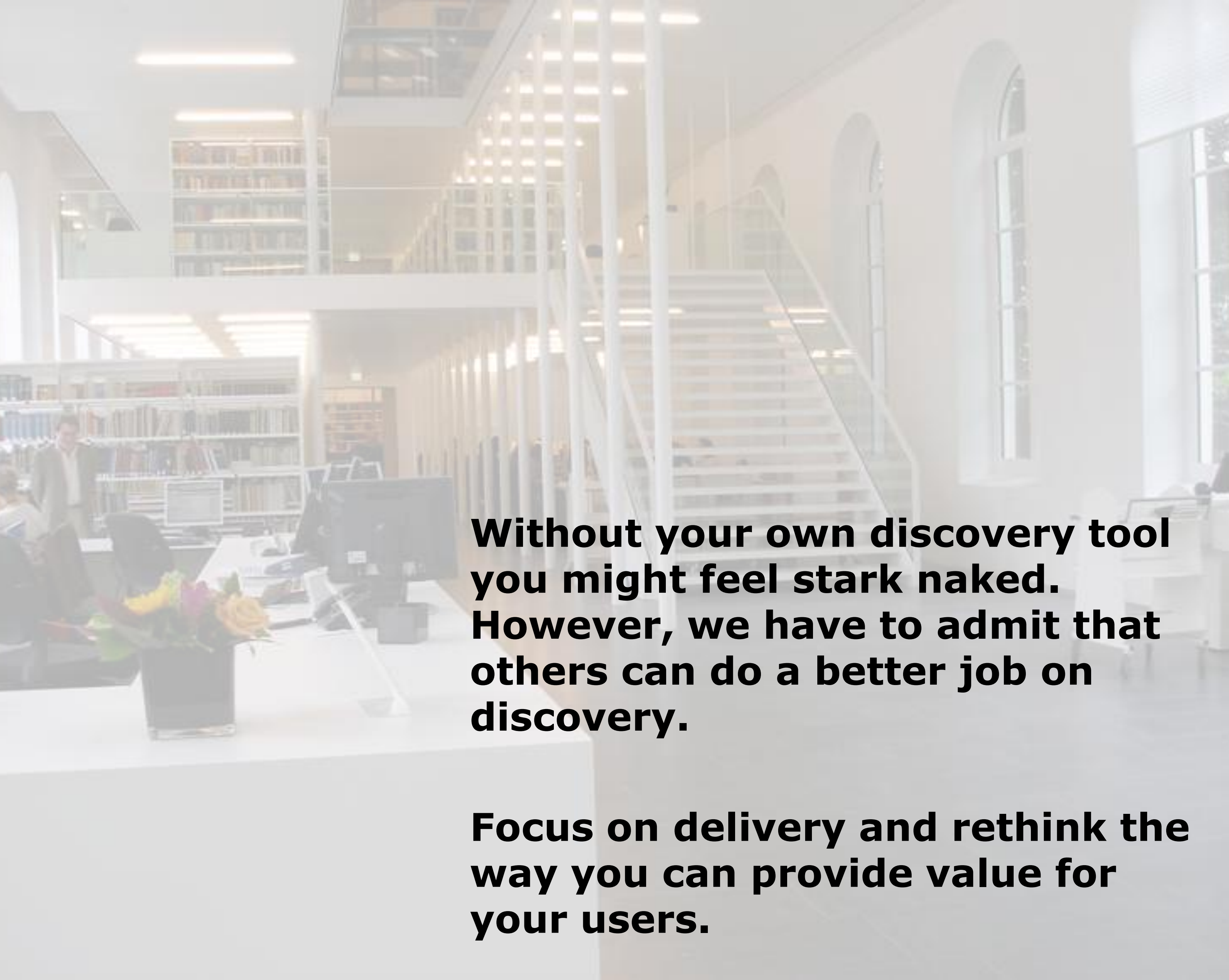


# Future steps

- Keep improving delivery
- Keep track of where our users are (trend watching, user surveys, statistics)
- Cooperate with other libraries
- Phase out our WebOPAC





A modern library interior with a staircase, bookshelves, and a service desk. The scene is brightly lit with large windows and modern architecture. A staircase with a glass railing leads up to a second floor. Bookshelves are visible in the background, and a service desk with a computer monitor and a vase of flowers is in the foreground.

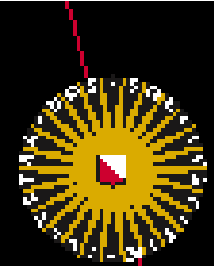
**Without your own discovery tool  
you might feel stark naked.  
However, we have to admit that  
others can do a better job on  
discovery.**

**Focus on delivery and rethink the  
way you can provide value for  
your users.**



***Thank you very much for your attention***

This presentation was made with the help of my Utrecht colleagues.



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