Thinking the unthinkable – doing away with the library catalogue

UKSG Webinar, June 2014
Simone Kortekaas
University libraries have lost their role in the discovery of scientific information.

They better focus on delivery.
In the next fifteen minutes I would like to share

...the reasons behind the decisions we made on discovery and delivery

&

...the steps we took to implement the changes

&

...the reactions of our users
Discovery at Utrecht University until September 2013
Aleph WebOPAC plus Omega*

*Omega = custom made discovery system built in 2002 for discovery of scientific journal articles
Trends search behaviour Utrecht University

relative increase / decrease in use
Patrons Switching Faster Than Libraries
Faculty and Students Already Looking Elsewhere for Search Help

Where Do Students Start a Search?  
\[ n = 2,229 \]

- Search Engine: 83%
- Wikipedia: 7%
- Social Networking Site: 2%
- E-mail: 1%
- E-mail Subscription: 1%
- Online Database: 1%
- Ask an Expert Site: 0%
- Library Website: 0%

Where Do Faculty Start Their Research?  
\[ n = 3,025 \]

- A specific electronic research resource: 47%
- A general purpose search engine: 32%
- Your online library catalog: 28%
- The library building: 13%

Conclusions in 2012

• No need for a new library discovery tool

• Phase out Omega on Sept. 1st 2013

• Hold on to WebOPAC for the time being

• Rethink the role of the library in providing access to scientific information
User survey

group interviews with students & scholars

What do they search for?
- full-text articles (known item search)
- subject-specific information
- books

Where do they search?
- Google Scholar
- paid search engines
- library catalogue
User survey

group interviews with students & scholars

One search engine to find everything...

For me, that’s Google Scholar!
Trends search behaviour Utrecht University

relative increase / decrease in use
- Communication
- Changes in library website
- Changes in instructions & support
#biebtip  #betervinden

**University Library @UniOosterhout**

Je maakt ze zelf natuurlijk nooit, toch leuk om te zien welke zoekfouten anderen maken op het internet bit.ly/1Sy2Pu2 #betervinden

Expand

**Bianca Kramer @NsPhelps**

Hal @pieterreeve: En welke vind jij beter? Bestek of Willem Alexander? #voor #toren #betervinden :P

In reply to Pieter Reeve

愀View conversation

**University Library @UniOostenna**

Volgende week start acties voor campagne #betervinden. Heb je een #biebtip (zoeken naar wetenschappelijke literatuur) om te delen?

Retweeted by Ines de Vries

Expand

**University Library @UniUtrecht**

Onderzoeker Peter Bos blijf met #biebtip over Pubmed thuis: "Het lijkt zelfs goed te werken zonder de vpn verbinding. Enlijk!" #betervinden

Expand

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Hoi is een lijst met veel gemaakte fouten bij het zoeken. Je maakt ze zelf natuurlijk nooit, maar het is wel aardig om te zien waar anderen die mist in gaan toch? #biebtip #betervinden

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Zoekprofielen meest gemaakte zoekfouten

www.zoekprofiel.nl

Deze meest gemaakte fouten bij zoekmachines: Typfouten, fouten tegen de syntax en het willen van een eenvoudiger webadres, en meer...

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Ctrl+F Show or Hide FindBox

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Je hebt geen idee hoeveel nuttiger het vinden van je materiaal is vergelijken bij toen het nog moest via de kaartenbakken van vroeger. Hje goed idee dag gelukkig dat je studieert in deze tijd: betervinden
Better ways of finding *(Beter vinden)*

We are switching off our search engine Omega per 2 September 2013. The University Library is pleased to help you in better ways of finding information in other search engines.

**Wherever you’re searching ...**
**we’ll make sure you find what you are looking for**

Scientific information is increasingly findable via large, freely accessible search engines and discipline specific databases. Research shows that a large group of our users search via these search engines.

The library supports you in the choice and use of these search engines and makes sure the material you discover is actively available.

Better ways of finding
The University Library can advise you in the choice of the most suitable search engines and databases and supports you in their most efficient use. This information is available online 24 hours a day.

Besides this you can get help from us at the Service desks and from our subject librarians or information specialists, or, ask your question here.
Searching for literature

By author or title
Use multidisciplinary or subject-related search engines
Articles and books
- Google Scholar
- Picarta (Netherlands)
Articles
- Scopus
- Web of Science
- PubMed
Books and e-books
- Catalogue (Utrecht University Library)
- WorldCat
- Google Books
- More search engines

By subject
You may use search engines or reference books, bibliographies or other printed sources.
Articles and books
- Google Scholar
- Picarta (Netherlands)
Articles
- Scopus (with citation tracking)
- Web of Science (with citation tracking)
- PubMed
- LexisNexis Academic: newspapers
- Search engines (per discipline)
- More information sources per discipline

How to get it?
Whenever you are searching, if the library has paid for the subscription you will have free access, also from home. The UBZ link is often a great help.
No luck? Check if the journal of book can be found via any of the following links:
Articles and journals
- Electronic journals (Utrecht University Library)
- Catalogue printed journal subscriptions (Utrecht University Library)
Books and e-books
- Catalogue (Utrecht University Library)
- WorldCat
- Google Books
PhD theses (full text)
- Acta Archive (Utrecht University)
- NARCIS (Netherlands)

LibGuides / tutorials
- Searching for articles
- Google Scholar
- Scopus
- My journals

LibGuides / tutorials
- Generating search terms
- LexisNexis Academic
- My search engines

LibGuides / tutorials
- UBZ-link
- Get access (login from home)
- The library does not have it. What to do now?
- My loans

Quickly go to:

Any questions?

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To continue, please type the characters below:

[Image: aphsive]

aphsive  Submit

About this page

Our systems have detected unusual traffic from your computer network. This page checks to see if it's really you sending the requests, and not a robot. [Why did this happen?]
Wherever you’re searching, we’ll make sure you get it!
Behind the scenes: continuously improve delivery

- Add holding information to discovery tools
- Offer our SFX knowledge base to Google Scholar and Scopus
- Open up our repository for harvesting
- Supply easy authentication for off campus users
Bookmarklet (access from home):

Better ways of finding
Access to digital publications and search engines for Utrecht University staff and students

WHEREVER YOU ARE SEARCHING
For access from home to digital articles and search engines

INSTALL THE BOOKMARKLET
Just add the bookmarklet
Get access once to the favourites in your browser

LOG-IN VIA THE BOOKMARKLET
Click on the bookmarklet to log in with your SolisID

WE’LL MAKE SURE YOU GET WHAT YOU ARE LOOKING FOR
Direct access to full text or availability information with UBUlink

Digital publications and search engines are also accessible via the Utrecht University Library website.
Bookmarklet (access from home):
Future steps

• Keep improving delivery
• Keep track of where our users are (trend watching, user surveys, statistics)
• Cooperate with other libraries
• Phase out our WebOPAC
Without your own discovery tool you might feel stark naked. However, we have to admit that others can do a better job on discovery.

Focus on delivery and rethink the way you can provide value for your users.
Thank you very much for your attention

This presentation was made with the help of my Utrecht colleagues.